

W-02113A-07-0551



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 71522

Date: 9/17/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerry Last: Butler

Account Name: Jerry Butler

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is:

SEP 18 2008

Utility Company: Chaparral City Water Company

Division: Water

Contact Name: Robert Hanford

Contact Phone: [REDACTED]

Nature of Complaint:

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The reasons given by Robert Hanford, District Manager, in his testimony for a 41% rate increase are not justified. I am apposed to the rate increase.

Chaparral City Water Company is making a profit and if its' creative accounting was based on the investment it has actually made in its' plant and property rather than an inflated "fair value", profits would be even greater. I suggest the Water Company spread the CAP water cost out over five-annual payments and greatly reduce next year's expenses ... plus the AZCC should force them to look for other cost cutting measures like many businesses are doing nowadays.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that his comments would be entered for the record and with the docket in this case.

End of Comments

Date Completed: 9/17/2008

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